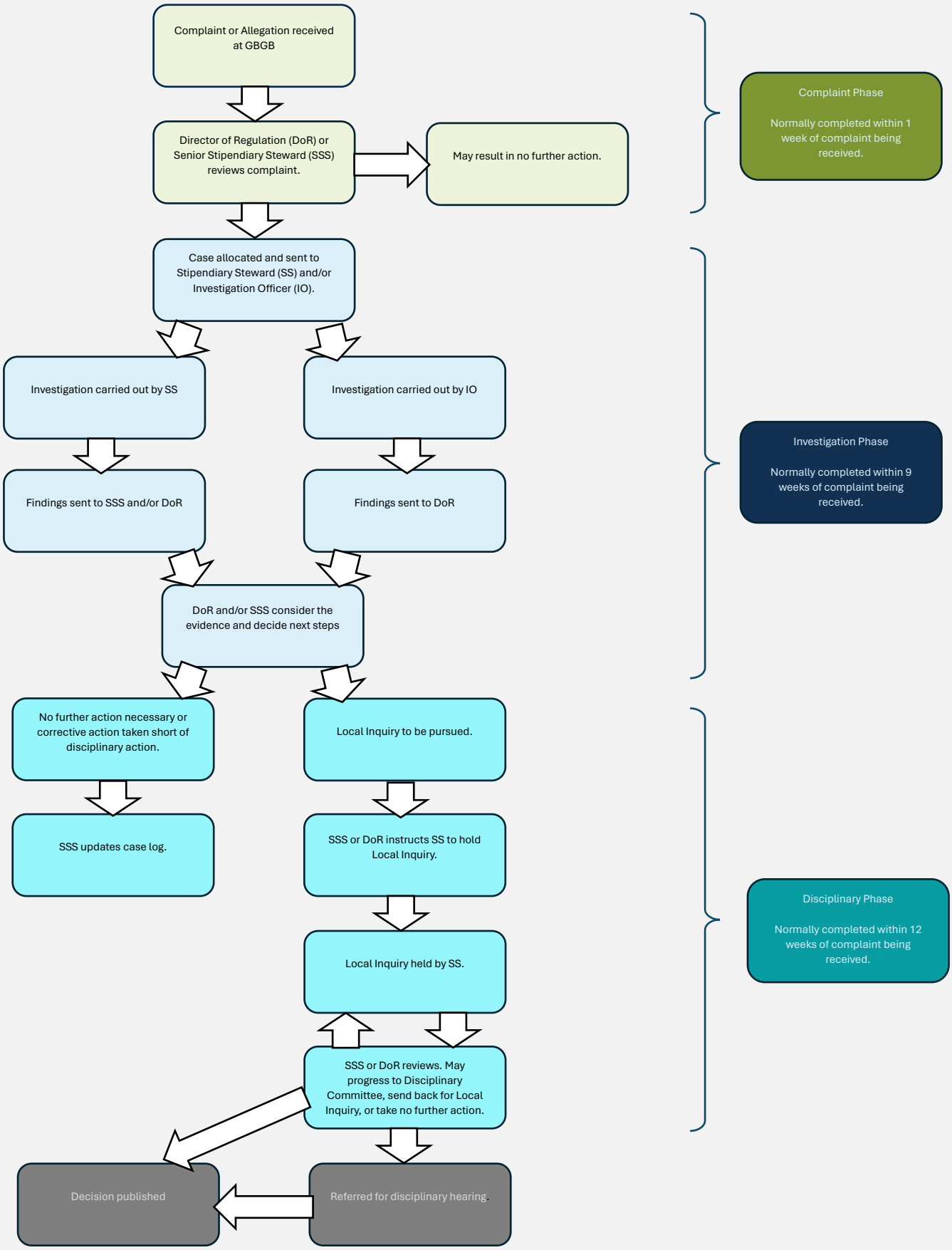
Complaint or Allegation received at GBGB
Director of Regulation (DoR) or Senior Stipendiary Steward (SSS) reviews complaint.
May result in no further action.
Complaint Phase
Normally completed within 1 week of complaint being received.
Case allocated and sent to Stipendiary Steward (SS) and/or Investigation Officer (IO).
Investigation carried out by SS
Investigation carried out by IO
Findings sent to SSS and/or DoR
Findings sent to DoR
DoR and/or SSS consider the evidence and decide next steps
Investigation Phase
Normally completed within 9 weeks of complaint being received.
No further action necessary or corrective action taken short of disciplinary action.
Local Inquiry to be pursued.
SSS updates case log.
SSS or DoR instructs SS to hold Local Inquiry.
Local Inquiry held by SS.
SSS or DoR reviews. May progress to Disciplinary Committee, send back for Local Inquiry, or take no further action.
Disciplinary Phase
Normally completed within 12 weeks of complaint being received.
Decision published
Referred for disciplinary hearing.